

INTERNET PRIVACY POLICY

Last modified: 12/12/2024

Our Commitment to Privacy

Your privacy is very important to us. Part of our operation of this website involves the collection and use of information about you. This privacy policy explains what type of information we collect and what we do with that information to allow you to make choices about the way your information is collected and used. This privacy policy may change from time to time, so please check it often.

Applicability

This privacy policy applies to harambeecare.org (“Website”) and the forms, created by us, that harambeecare.org links to.

This privacy policy does not apply to:

- The Harambee Care Client Portal (<https://www.therapyportal.com/p/harambee/>); or
- Harambee Care Academy (https://harambee-care.learnworlds.com/home?site_template_id=655ceaed251e8226c80f21ef).

Harambee Care Client Portal

The Harambee Care Client Portal privacy policy can be viewed at: <https://www.therapyportal.com/portal/legal/privacypolicy/>.

Harambee Care Academy

The Harambee Care Academy privacy policy can be viewed at: <https://harambee-care.learnworlds.com/privacy>.

Children Under the Age of 13

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any personal information to or on the Website. We do not knowingly collect personal information from children under age 13. If you are under 13, do not use or provide any information on this Website or through any of its features, make any purchases through the Website, use any of the interactive or public comment features of this Website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under age 13 without verification of parental consent, we will delete that information. If you believe

we might have any information from or about a child under 13, please contact us at info@harambeecare.org or 888-565-7447.

Data Processors

We may use the services of various data processors to process your data on our behalf. This allows us to process your data more effectively.

What Information Do We Collect?

In general, you can visit this Website without identifying who you are or revealing any information about yourself. Information collected online can generally be categorized as anonymous or personally identifiable. Anonymous information is information that cannot be connected to the identity of a specific individual. Personally identifiable information is information that specifically identifies a particular user, such as name, address, or phone number. An example of anonymous information is the fact that, while this Website may record the number of visits to a particular page that occur in a given period of time, it does not necessarily tell us the names or other identifying information of every visitor. Many users of this Website will choose not to provide any personally identifiable information; therefore, those individuals are anonymous to us, and any data collected about their use of this Website is anonymous information.

Automatic Anonymous Information

When you visit our site, we collect certain technical and routing information about your computer. For example, we log environmental variables such as browser type, operating system, and the Internet Protocol (IP) address of your originating Internet Service Provider, to try to bring you the best possible service. We use your IP address to track your use of the site, including pages visited and the time spent on each page. We collect whether you used a desktop, mobile, or tablet device to access the Website. We collect the display resolution of your device. We collect the date and time you visited the site. We collect where you accessed the site from, including your city, state, and country. We collect this information and use it to measure the use of this Website and to improve its content and performance. All of the information that is automatically submitted to us by your browser is considered anonymous information. To the extent we share such information with third parties, it is not traceable to any particular user and will not be used to contact you.

Cookies

This site uses cookies. *Cookies* are small data files, typically made up of a string of text and numbers, that assign you a unique identifier. This information enables your computer to have a “dialogue” with our site and permits us to administer our site more efficiently and to provide a more tailored and user-friendly service to you. You may set your browser to notify you when you receive a cookie or to prevent cookies from being sent; if you do so, this may limit the functionality we can provide you when you visit our site.

Third parties that link on this site may use cookies or collect other information when you go to their site. We do not control the collection or use of your information by these companies. You should contact these companies directly if you have any questions about their collection or use of information about you.

Data Collected When We Send You Emails

If you consent to receive email updates, we collect personally identifiable data related to each email we send to you. This personally identifiable data includes whether the email was delivered to you, whether you opened the email, and whether you clicked on a link in the email.

We may also collect other anonymous data, including the specific link you clicked, whether you used a desktop or mobile device, whether you are a new or returning user to the Website, and the number of times you visited the Website through the email. This information is not connected to the identity of a specific individual.

Information You Choose to Provide to Us

You may choose to provide to us information and attachment(s) through the “Let’s Chat!” box and through forms, created by us, that this Website links to.

You may fill out our Contact Form (<https://form.123formbuilder.com/6549211/contact-us>) to express your interest in receiving Harambee Care services. When completing the Contact Form, you may choose to provide us with information about you, such as your name, phone number, email address, choices for Harambee Care services, and a question or comment.

You may fill out our Referral Form (<https://form.123formbuilder.com/6367645/my-form-2>) to refer another person for Harambee Care services. When completing the Referral Form, you may choose to provide us with:

- information about the referred person, such as their name, date of birth, phone number, email address, health plan, recipient or member identification number, and knowledge about the referral;
- the name of the organization(s) or program(s) that is referring the referred person;
- information about the referral person, such as their name, phone number, and email address; and
- feedback about the form itself.

You may fill out our Order Form (<https://docs.google.com/forms/d/e/1FAIpQLSchRl3cH90VJlrRfCvf5WjV6ogzxxWnZI23QppdMMVqOq0SsA/viewform>) for Harambee Care products. When completing the Order Form, you may choose to provide us with information, such as your name, phone number, email address, shipping address

(including full address and ZIP Code), products desired, quantity of a product desired, and anything you would like us to know about your order.

How Do We Use Information We Collect?

We collect personally identifiable information only for providing the services you request, selling you the products for which you have submitted an order form, generating statistical studies, conducting marketing research, improving products and services, sending you surveys, and notifying you of new products and any other changes to our site or services that may affect you. When you submit personally identifiable information to us, you understand that you are agreeing to allow us to access, store, and use that information for those purposes.

We will not sell any personally identifiable information to any third parties.

We may be required by law enforcement or judicial authorities to provide personally identifiable information to the appropriate governmental authorities. If requested by law enforcement or judicial authorities, we will provide this information on receipt of the appropriate documentation. We may also release information to law enforcement agencies or other third parties if we feel it is necessary to protect the safety and welfare of our personnel or to enforce our terms of use.

Payment Processors

We utilize third-party payment processors to facilitate your payment for Harambee Care products. If you submit an order form for Harambee Care Products, Harambee Care may share personally identifiable information you provide to us with one of our third-party payment processors so the third-party payment processor can send you an invoice. This information may include, your name, email address, and phone number, and the name, quantity, and price of the products you selected.

We will not collect your payment card details. You provide that information directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. We may receive your payment card brand and the last four digits of your payment card number from payment processors to display on the receipt for your order.

The payment processors we work with are:

PayPal

Their Privacy Policy can be viewed at
<https://www.paypal.com/us/legalhub/paypal/privacy-full>.

QuickBooks

Their Privacy Policy can be viewed at <https://www.intuit.com/privacy/statement/>.

Stripe

Their Privacy Policy can be viewed at <https://stripe.com/privacy>.

Opt-Out Policy

If at any time you do not wish to receive offers and emails from us, we ask that you tell us. You may remove your name from our mailing list by sending us an email addressed to info@harambeecare.org and indicating in the subject line “No Offers or Email.”

Security

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. We do not guarantee that unauthorized, inadvertent disclosure will never occur. Any transmission of personal information is at your own risk.

Transfer of Customer Information

Customer lists and information are properly considered assets of a business. Accordingly, if we merge with another entity or if we sell our assets to another entity, our customer lists and information, including personally identifiable information you have provided us, would be included among the assets that would be transferred.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

info@harambeecare.org

or via our toll-free number:

888-565-7447.